



# 4 Steps To Make Even More Profit

## While Creating a Happy Environment

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# The VUCA 2020 Steps!



**Shape the culture  
around mission  
and values**

**Vision**

**Understanding**

**Understand  
your resources  
and potential**

**Develop leadership  
ability to manage  
the uncertainty**

**Agility**

**Courage**

**Build on trust and  
confidence to  
navigate through  
novelty**





# 2020 VUCA 4 Steps – Organization Level

## Vision

Purpose

Mission

Values

Organization  
alignment

## Understanding

Demographics of Your  
Human Resources  
(Generations X, Y, Z)

Expectations and  
strategies on how you  
manage them

## Courage

Build a Roadmap

Make Bold Decisions

## Agility

Create Agile  
Structure

Prepare your  
managers for  
change

# 2020 VUCA 4 Steps – Individual Level



## Vision

Searching for  
Meaning

Discover and Find  
the WHY

Values

Building on  
Resilience

## Understanding

Communicating Efficiently  
Emotional Intelligence

Who we are  
How we function  
What are our needs  
  
Who are our co workers  
How they function  
What are their needs

## Courage

Stepping Up

Building self-  
confidence

Building self-esteem

## Agility

Being Agile

Stress  
Management

Agile methodology